

Qlicksmart - SnapIT Ampoule Opener Product Satisfaction Survey - 2024

Thank you for giving us a few minutes of your time to tell us about our SnapIT Ampoule Opener Range.

Your privacy is very important to us. Please be assured that your personal details will not be collected and used to identify your answers and will not be passed onto anyone outside of our organisation.

We appreciate your honest feedback.

—The Qlicksmart Team

* Indicates required question

SnapIT Product Satisfaction Survey - 2024

SnapIT Ampoule Opener Range



Firstly, we would like to learn a little bit about you.

1. Which region are you from? *

Mark only one oval.

- Africa
- Asia
- Australia/New Zealand
- Canada
- Central America
- Europe
- Middle East
- South America
- USA

2. Which of the following best describes your field of work? *

Mark only one oval.

- Aged Care
- Anaesthesiology
- Beauty/Cosmetology
- Dentistry
- Dermatology
- Doctor's clinic
- Emergency
- Infection Control
- Laboratory
- Mortuary
- Nursing - Perioperative
- Nursing - ICU
- Nursing - Other
- Ophthalmology
- Podiatry
- Pre-Hospital Care
- Surgery
- University/School
- Waste Disposal
- Veterinary

3. Please select which SnapIT devices you (or your company) currently use. *

Please select one section at a time

Check all that apply.



SnapIT Lite



SnapIT Personal Aluminium Ampoule Opener



SnapIT Trolley Aluminium Ampoule Opener

SnapIT Ampoule Opener users

We'd love to hear your thoughts on the SnapIT Ampoule Opener Range

SnapIT Ampoule Opener Range



4. How long have you been using the SnapIT Range for? *

Mark only one oval.

- Less than 6 months
- 7-11 months
- 1-2 years
- 3-5 years
- 6-10 years
- 11+ years

5. Please rate how much you agree or disagree with the following statements about the SnapIT range from 1 (strongly disagree), to 5 (strongly agree).

*

Mark only one oval per row.

| | 1- Strongly Disagree | 2- Disagree | 3- Neither Agree nor Disagree | 4- Agree | 5- Strongly agree |
|--|----------------------------|-----------------------|---|-----------------------|-------------------------|
| The SnapIT is necessary in my field of work | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The SnapIT is easy for me to use | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The SnapIT's instructions are easy for me to locate | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The SnapIT's instructions are easy for me understand | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The SnapIT matches its description and instructions | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The SnapIT works for me every time | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| When I use the SnapIT the ampoule head is safely contained in the remover | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I feel safe using the SnapIT | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I am satisfied with the SnapIT | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I will continue to use the SnapIT | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I would recommend the SnapIT to my peers/colleagues | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| I can perform a sharps count accurately when using the SnapIT | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

6. How long did it take you to feel confident using your SnapIT? *

Mark only one oval.

- Less than 6 months
- 7-11 months
- 1-2 years
- 3-5 years
- 6-10 years
- 11+ years

7. What training did you receive before using the SnapIT? *

Check all that apply.

- Hands-on training from sales representative
- Hands-on training from hospital educator/colleague
- Virtual training from sales representative
- Virtual training from hospital educator/colleague
- Watched "how to use" video
- Looked at "how to use" instruction sheet
- Used the Qlicksmart Interactive Training App
- No training
- Other: _____

Just some general feedback

Any information or insights would go a long way to helping us improve the SnapIT Range with our commitment to staff and patient safety.

8. How did you hear about Qlicksmart and/or the SnapIT range? *

Mark only one oval.

- Education Seminar (Online or In-person)
- Colleague
- Email campaign
- Online search (e.g. Google)
- Sales Representative
- Social Media
- Trade Show/Conference
- Qlicksmart Website

9. What was your reasoning for first purchasing the SnapIT Ampoule Opener range?

Check all that apply.

- I have had, or am concerned about an ampoule cut
- It's easy to use
- It can be autoclaved
- It was recommended by a colleague/hospital administration
- To improve infection control measures

10. We want to hear your thoughts and experiences on the SnapIT Ampoule Opener/s you use (SnapIT Personal, Lite or Trolley)

11. Do you have any suggestions for how Qlicksmart can improve the SnapIT Ampoule Opener range?

12. Is there anything else you wanted Qlicksmart to know? (eg: general comments, opinions on our products, good news story, other safety risks that could be addressed with devices)

You're all done! Please remember to click submit at the bottom left of the next page.

We provide free resources for sharps safety training and implementation on the Qlicksmart Digital Platform at <https://www.qlicksmart.com/digital-platform/>

To learn more about Qlicksmart and our other products you can visit our website at <https://www.qlicksmart.com/>

How to Use Videos: SnapIT Ampoule Openers

Please see links attached below video.



<http://youtube.com/watch?v=sWG5rtvSXec>



